

**DEPARTMENT OF MOTOR VEHICLES
BUREAU OF INVESTIGATIONS**

4700 Broadway
Sacramento, CA 95820
(916) 227-2950

August 29, 1996

Mr. Rocky Pipkin
PIPKIN INVESTIGATIONS
2950 Mariposa Suite 130
~~Fresno, CA 93721-1435~~

Dear Mr. Pipkin:

Thank you for your recent letter to Commander Ben Ritchie, California Highway Patrol, for commending Bill Moore and Vivian Figueroa, for assistance you received in locating and recovering a stolen vehicle. Ms. Figueroa is a member of my staff.

I appreciate the time you took to write and acknowledge Senior Special Investigator Figueroa for her "experience, skill and intelligence" as well as "the desire to get the job done." It is gratifying to know that our employees are providing professional, effective, courteous service and assistance to customers like yourself. Please be assured that a copy of your letter will be placed in her personnel folder.

If either the Task Force or the Department of Motor Vehicles Investigations Office can be of assistance to you, please do not hesitate to call.

Sincerely,



JULIE MANSFIELD
Area Commander - Central

Division of Investigations and Occupational Licensing

cc: Mike Guerin
HRSS
Customer Relations